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**To:** Members of the Law Society of Nunavut

From: Nalini Vaddapalli, CEO

Re: Report for the 2020 - 2021 Annual General Meeting

**Date:** June 18, 2021

## A year in review

• We began this year in a good financial position with a slight general-operational fund surplus at December 31, 2019. The LSN has a conservative approach to its operational reserve and adopts a budget based on conservative estimated membership and Restricted Appearance Certificates revenues. The Covid-19 context did not negatively impact our overall membership revenues which confirms the steady need for legal services. Other than designated project-related grants and contribution agreements, the membership revenues are LNS's only source of revenue; therefore, responsible planning remains the motus operandi which may result in delaying special projects and policy-based development. In 2020, we were able to move ahead with a number of important projects including:

- The development of a **student-at-law online application process** which was launched this past February 2021. Secured electronic signatures and consent were added features to this new online process with the aim of facilitating the overall experience. A video was also produced in-house as an additional supporting tool. Certainly, we have learned a lot this past year and look forward to implementing these features for all membership-related processes;
- The development of a comprehensive **practice management toolkit** that will serve as the basis of webinars for both the students-at-law (competency

- requirement) and made available to all members as part of professional development;
- The development of a handbook for discipline-related investigations to be followed-by training videos for investigators developed in-house with support from LSN members involved in the Discipline Committee. Thank you to all Discipline Committee members who provided feedback and suggestions;
- In addition, significant steps have been taking to move forward with a number of long overdue amendments to the Rules and the Legal Profession Act. The November 26 Special Meeting allowed for the adoption of a number of amendments to the Rules. Thank you to the Rules Committee's diligent efforts and commitment;
- A long-standing project is coming to fruition through the dedication of the Ethics and Legal Practice Committee. The outcome of both the mandatory and supplemental lists review are now before the membership at this year's AGM. The inclusion of an extensive proposed list of Inuit cultural and historical materials is a long overdue step to LSN's responsibility in identifying and offering culturally appropriate learning opportunities. I encourage you to share your thoughts and suggestions as part of the upcoming consultation;
- The Membership and Admissions Committee (MAC) is tasked with core statutory responsibility and works assiduously to review applications and provide recommendations in a timely manner. Given the cohort of students from the Nunavut Law Program, I had the opportunity to work more closely with the Committee's Chair, Alyssa Holland, and look forward to supporting MAC's priorities and action plan that includes reviewing the National Admission Standards, how to evaluate applicants with criminal convictions and developing a MAC handbook for both the in-house purposes and for applicants.
- There is much to look forward to as the Finance Committee continues to work with RBC Dominion Securities to improve the return on LSN's investments which will allow to take on further special projects, such as an online Inuktitut legal terminology and basic conversation course, and continue to implement comprehensive IT-based structures.

Thank you to Sandhya Chari, Vice-president; Roman Dzioba, Treasurer; and Committee member, Kyle DeYoung, who continue to lead this important work.

- With the launch of the membership account portal, we have identified a number of new features we will implement for the next membership renewals. These include a section to report **Continuing Legal Education** (CLE) hours per recognized activities. In regard to CLE activities, we partnered with the Advocates' Society to provide access to a preestablished list of online CLE programs chosen by the resident bar given the Covid-19 context and provided flexibility on the CLE policy requirements to allow increased recognized CLE hours for self-study and group-study.
- LSN's staff and myself remain committed to doing our best to respond to individual requests from our members and new applicants that include direct support for the various online options now available through the website. Regretfully, this year has seen a rise in comments to Law Society staff that were not courteous or respectful. A <u>Notice</u> to the <u>Profession related to communication</u> has been issued to remind our members of their obligations under Rule 7.2-4 Communication of the Code of Professional Conduct. The Notice also provides guidance on social media and professional responsibility.
- Our open front door policy remained, allowing anyone in need of information or assistance to navigate the system, including Elders, to be welcomed by LSN staff and myself. LSN continues to deliver its services in English, Inuktitut and French. LSN's efforts to raise awareness over the years about its mandate and to establish a network of contacts, including with non-legal organizations, has proven to be positive with increased number of phone calls from various communities.

## On the Access to Justice file:

On October 23<sup>rd</sup> and 24<sup>th</sup>, training on the law and then a trauma-informed workshop were delivered respectively by member Odessa O'Dell and ilinniapaa Skills Development Centre (ISDC). The training and workshop marked the beginning of community visits. To this end, I would like to thank our members working for the Legal Services Board of Nunavut who were able to join our staff team on this first round of community visits to deliver public legal education and information workshops and provide summary pro bono advice. Learn more about the project

- including the resources developed by our project team guided by Inuit Social Values and through the <u>Piliriqatigiitta newsletter</u>.
- Access to Justice for Family Violence in Nunavut: A Research Project & Awareness Campaign (2018-2021). The project's deliverables ended this past spring with a wellattended March 8th awareness campaign launch in Igaluit and Cambridge Bay. The launch was followed by the public screening of Wounded Healers with inspirational opening remarks from Director Romani Makkik who joined us virtually from Ottawa. The work continues on with both government and non-governmental organizations which includes the dissemination of resources developed for the prevention of family violence in Nunavut to help break the silence. The LSN recognizes the unique partnership it has built with Pauktuutit Inuit Women of Canada (Pauktuutit) and the collaboration established with the project's Advisory Committee. Without their knowledge and expertise on this multi-layered topic, the project would not have risen to a level of standard and relevancy to support women and children in Nunavut who are impacted by family violence. Standing together- Let's break the silence. Last but not least, a huge thank you to the project team from Pauktuutit, both the leadership and staff, LSN members and LSN project coordinators, Dianne Rogers, Atiigo Media and Katituut, and iSDC. Their commitment has been invaluable to me.
- LSN relies on a number of dedicated volunteers who share their knowledge and expertise to assist us in meeting our mandate. In addition to the invaluable work undertaken by the Chairs and members of the Standing Committees, a number of members continue to volunteer their time to represent our jurisdiction and the LSN in various capacities:
  - Gloria Song and Vitoria Perrie, co-representatives on the Access to Justice file including at the national level;
  - Julie Bedford, representative on the Legal Services Board of Nunavut;
  - Paul Okalik, representative on Federation of Law Societies of Canada's (FLSC)
    Truth and Reconciliation Commission Calls to Action Advisory Committee; and
  - Sara Siebert, Council Member for the FLSC.

As the CEO, I am committed to offering a workplace environment that gives opportunities

for on-the-job training and flexibility all of which contribute to a healthy, positive and

respectful environment. I'm thankful for the dedicated staff that is now in place and who

play a key role in making our office a welcoming environment.

It has been a pleasure to assist the 2020-21 Executive Members. I am thankful for their support

throughout the year.

2020 marked ten years of service with the Law Society of Nunavut. I remain grateful for the

opportunity, and I am eager to continue developing and implementing a number of initiatives

that could not come to fruition without our leadership and membership.

Respectfully Submitted,

Nalini Vaddapalli, CEO - Deputy Secretary

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